

## **QUALITY POLICY, ENVIRONMENTAL MANAGEMENT AND FOOD SAFETY**

Mutxamel, the 03th of June 2024

With a proven track record in the supply of food rations for disaster relief and emergencies, in the packaging of single-dose sachets and support in Humanitarian Aid, JOMIPSA bases its management on the ISO 9001 Quality Management System, the Environmental Management System ISO14001 and the FSSC 22000 Food Safety System certification, which demonstrates the degree of interest of the company in the achievement, maintenance and continuous improvement of constant quality and environmental standards in all its divisions and product lines.

- *We are competitive:* Aware that without a good price it is not possible to access certain markets considered as commercial objectives.
- *We are effective:* We do everything possible to achieve our objectives. Meeting established delivery times, reducing the percentage of losses or defective products are some examples.
- *We are efficient:* We do not use more resources than necessary to be more competitive, which is why we give vital importance to production programming, adequate control of stocks, and correct calculation of needs, among others.
- *We are flexible:* We adapt to changes and market demands quickly.
- *We provide quality service:* We understand that the customer is the reason for this company's existence. That is why, in addition to a product, we offer advice, guidance, after-sales service, etc.
- *We believe in design:* We are committed to a uniform and modern image in accordance with market trends.
- *We are selective:* We opt for suppliers that offer us products that are different from their competitors in terms of quality and food safety guarantees.
- *We produce safe products:* Complying with legal and regulatory requirements and our customers' specifications to ensure the safe production and distribution of food. We give special importance to the participation of workers in food safety practices, through open and clear communication between all of them.
- *We have sufficient resources:* We implement the necessary mechanisms to guarantee the safe and hygienic handling of food, and in particular, for the prevention of food fraud, the management of food defense and the allergens present in our installation.

All this, combined with a multidisciplinary, dynamic and motivated human team, with the experience of the years worked, with the appropriate infrastructure for each production process and achieving the satisfaction of our clients every day is the key to our permanence in a changing market.

**OUR COMMITMENT:**

Comply with the requirements of our clients, with the ISO 9 001 and FSSC 22 000 standards, and with the regulatory requirements—both legal and voluntarily adopted—that apply to each of the company's work areas through:

Maintaining the integrity of the food quality and hygiene management system when changes to it are planned and executed.

Commit to the protection of the environment and the prevention of pollution through compliance with the applicable legal requirements and others that the organization subscribes related to our environmental aspects and requirements, and those related to the context itself.

Ensuring that all staff receive appropriate training and supervision to ensure defined competencies.

Effective communication of the functions and responsibilities of the workers involved in each activity of the company.

Ensure and promote the culture of quality and food safety at all levels of the organization.

Verification that controls are carried out as planned, efficiently, based on an updated document management system.

The Quality Management and Food Safety Management System must be seen by each member of JOMIPSA as a tool for continuous improvement, based on the evolution of science, technology and best practices in the food sector. Therefore, we must use all the resources it provides us to detect problems and failures, report them, analyze them, propose solutions and verify that they are effective.

**OUR DESIRE:**

To be recognized in the fields in which we work as a company that provides security, that is powerful, professional and competitive. A reliable company, thanks to the experience acquired over the years and the quality of the service provided.

From now on, JOMIPSA's resources are dedicated to achieving this desire.

**David Pascual de Bonanza Bru**  
**General Director of JOMIPSA**